

What makes Remind safe?

Personal contact information is kept private

Teachers do not see student or parent phone numbers, and students or parents will not see their phone number. Whether the teacher is sending Announcements or Chat messages, all communication is sent via designated Remind phone numbers. A teacher's personal mobile number and carrier are in no way connected to their messages on Remind.

Students and parents opt to receive Remind messages by sending a text, sending an email, or downloading the app, and subscribing to a teacher's class using her unique class code. Once subscribed, they can be identified by their full name (which they provide) in the teacher's subscriber list.

Message History is always accessible

Unlike SMS or many other messaging apps, all communication sent on Remind is saved to a user's account. This log cannot be edited or deleted, which helps ensure that an accurate communication transcript is always accessible. Remind also uses industry standard practices, including SSL, to keep our service secure and backed up.

Teachers and class subscribers can easily print or email a PDF of their Announcement or Chat History at any time.

Manage communication with simple controls

Teachers are able to remove subscribers from their list at any time. If their class @code is exposed to people outside of their classroom for any reason, teachers can change it to a more secure code (just like a password!).

Subscribers choose which classes to join and can unsubscribe at any time.

Unlike other two-way messaging products, Remind offers simple tools for users to manage their

conversations. This means that teachers can set Office Hours, which conveys when they are available to Chat with a student or parent. Teachers are also able to disable replies for any open Chat conversation.

Everyone works together to keep our community safe

Safety is our top priority, and a shared responsibility. This is why we've made it simple for teachers, students, and parents to both manage their experience on Remind, and flag inappropriate usage if they see it.

Remind is COPPA-compliant, which means we notify parents or guardians when students under the age of 13 create a Remind account. All students must also be over the age of 13 to receive a Chat from their teacher.

Our Community Guidelines (remind.com/community-guidelines) outline best practices so everyone knows how to use Remind safely.

Account information is secure and confidential

Remind does not sell or share information about students, parents or teachers. Personal information remains private, secure, and confidential.

For more information, see our Privacy Policy: remind.com/privacy-policy

If you or your administrator need more information about Remind, please reach out to us at contact@remind.com.

Get started today for free at remind.com